

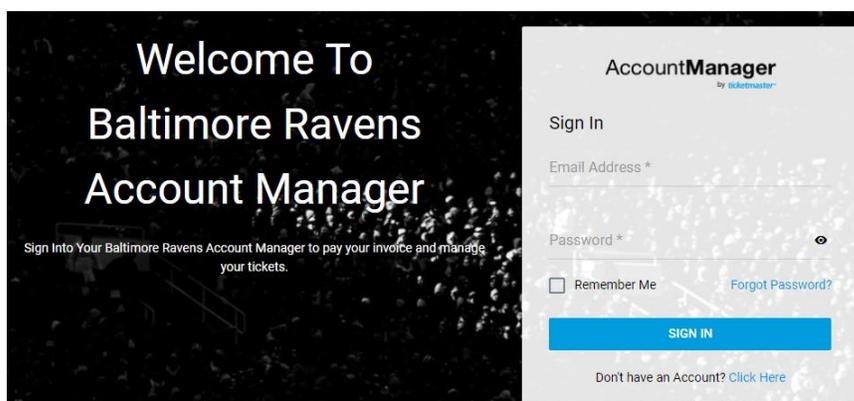
How to Renew your 2018 Playoff Tickets

To access your account manager, scroll down to the bottom of baltimoreravens.com and click the My Ravens Ticket Account Login.

WITH THE NEW ACCOUNT MANAGER, YOU WILL LOG IN WITH YOUR EMAIL ADDRESS AND PASSWORD/PIN. You will no longer log in with your account number. If you need to know which email address is associated with your account, please call the ticket office at 410-261-7283.

Enter the email address that is associated with your Ravens account, enter your password or pin, and click sign in.

All PSL Owners have existing accounts. To retrieve your log in information, please call the ticket office at 410-261-7283.



Click "Invoice: 2018 Playoffs" to begin.

Welcome Account Balance

Account ID **\$1,190.00**

1 Outstanding Invoices

Ticket VIEW ALL

Ravens vs. Buccaneers
Dec 16, 2018 • Sun • 01:00 pm • M&T ...

Ravens vs. Browns
Dec 30, 2018 • Sun • 01:00 pm • M&T ...

Invoice VIEW ALL

Invoice: 2018 Playoffs
Balance Due: \$1,190.00
Due Date: 12/03/2018 Invoice #2622012

Invoice: 2018 Season Tickets PAID
Balance Due: \$0.00 Invoice
Due Date: 03/14/2018

Next, you will see a summary of your Playoff invoice. You can email or print a copy by clicking the appropriate button at the top.

The total cost is based on the maximum total for hosting a Divisional and AFC Championship game. Click "Continue" to proceed.

Invoice: 2018 Playoffs

1 Summary

Print Email

2018-2019 Playoff Tickets	
Sec Row Seat	\$1,180.00
QTY: 4	
Playoff Handling/Processing Fee	\$10.00
QTY: 1	

SUBTOTAL:	\$1,190.00
LESS PAYMENTS/CREDITS:	-\$0.00
AMOUNT DUE:	\$1,190.00

Continue

2 Payment Options

3 Review

Next, you will add a payment method and select a payment option. First, click to select or add a payment method.

2 Payment Options

To continue, add a Payment Method and select a Payment Option.

[Click here to select or add a payment method](#)

Select Payment Option ▾

Continue

3 Review

Next, you will select the payment method. If you have a card on file, you can select the card information. If not, you can click “Add New Payment.”

SELECT PAYMENT METHOD

✕

Add a new payment method or select a payment method previously stored on your account below.

To pay with more than one payment method, add or select multiple payment methods.

Add New Payment

Continue

When adding the credit card information, make sure to complete all fields – first name, last name, card number, expiration date. You also have the option to save the card to the account for future purchases or to use the billing address on account. Click “Continue.”

If you did not select to use the billing address on file, you will enter that information on the following screen. Please note that updating the billing address **does not** update the mailing address on the account. Make sure all fields marked with an asterisk are complete – First name, surname, post (zip code). After this information is entered, the save button will be blue and you can select “save.”

BILLING ADDRESS: VISA **** * * * *

<input style="width: 95%; height: 25px;" type="text" value="First Name *"/>	<input type="checkbox"/>	<input style="width: 95%; height: 25px;" type="text" value="SURNAME *"/>
<input style="width: 95%; height: 25px;" type="text" value="Street Address"/>		<input style="width: 95%; height: 25px;" type="text" value="Street Address 2"/>
<input style="width: 95%; height: 25px;" type="text" value="CITY"/>		<input style="width: 95%; height: 25px;" type="text" value="Country ▼"/>
<input style="width: 95%; height: 25px;" type="text" value="POST *"/>		<input style="width: 95%; height: 25px;" type="text" value="STATE ▼"/>

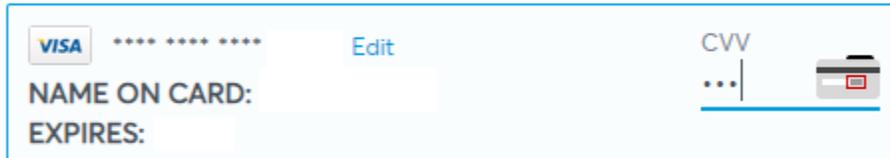
Cancel

Save

Next, confirm that the card information is correct and enter the CVV code. If you would like to pay with more than one payment method, add or select multiple payment methods. Click "Continue."

Add a new payment method or select a payment method previously stored on your account below.

To pay with more than one payment method, add or select multiple payment methods.



A summary card for a VISA payment method. It includes a VISA logo, a masked card number (**** *), an "Edit" link, a CVV field with a masked number (***), and a card icon. Below the card details are fields for "NAME ON CARD:" and "EXPIRES:".

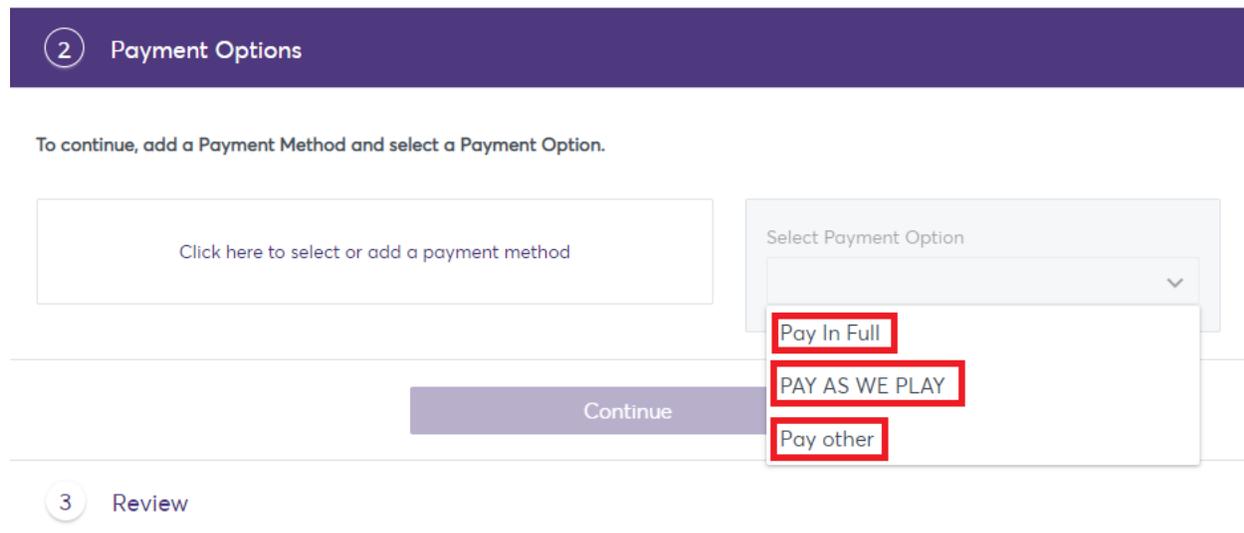
Add New Payment

Continue

Next you will select your payment option. To pay in full now for the maximum total of two potential Playoff games, select "Pay In Full."

To only be charged once a home game is guaranteed, select "PAY AS WE PLAY."

To specify the amount to charge on multiple cards, select "Pay Other."



The "Payment Options" screen features a purple header with a circled "2" and the text "Payment Options". Below the header, a message reads: "To continue, add a Payment Method and select a Payment Option." On the left, there is a button that says "Click here to select or add a payment method". On the right, a "Select Payment Option" dropdown menu is open, showing three options: "Pay In Full", "PAY AS WE PLAY", and "Pay other", each enclosed in a red box. A "Continue" button is positioned below the dropdown menu. At the bottom of the screen, a purple bar contains a circled "3" and the text "Review".

If you select "PAY AS WE PLAY," a box will pop up to show the details. You will pay \$0 today and will only be charged if a home game is guaranteed. **Make sure to leave the box for amount at \$0.**

 **** * NAME ON CARD: ' EXPIRES:  2 / 2 PAYMENTS COMPLETE	Amount * \$0	Select Payment Option 2018-2019 Playoffs PAYMENT DATE: Schedule NUMBER OF PAYMENTS: 2 LESS PAYMENTS: - \$0.00 AMOUNT DUE: \$1,190.00 PAY TODAY: ⓘ \$0.00
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[Continue](#)

If you select "Pay Other," make sure to enter the amount to charge on the card. Please note that payment in full is required prior to the deadline in order to secure Playoff tickets. Please select the "Pay As We Play" option to pay for one game at a time.

 **** * NAME ON CARD: EXPIRES:  2 / 2 PAYMENTS COMPLETE	Amount * \$1190	Select Payment Option Pay other PAYMENT DATE: 12/03/2018 LESS PAYMENTS: - \$0.00 AMOUNT DUE: \$1,190.00 PAY TODAY: \$1,190.00
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[Continue](#)

After selecting your payment option, click "Continue."

Make sure to select the box to agree to the terms. Click "Confirm" to complete your Playoff renewal.

3 Review

Please review and submit your payment [Edit Payment Method](#)

 **** * NAME ON CARD: EXPIRES:	<table><tr><td>SUBTOTAL:</td><td>\$1,190.00</td></tr><tr><td>LESS PAYMENTS/CRE DITS:</td><td>-\$0.00</td></tr><tr><td colspan="2"><hr/></td></tr><tr><td>AMOUNT DUE:</td><td>\$1,190.00</td></tr><tr><td>PAY TODAY:</td><td>\$1,190.00</td></tr></table>	SUBTOTAL:	\$1,190.00	LESS PAYMENTS/CRE DITS:	-\$0.00	<hr/>		AMOUNT DUE:	\$1,190.00	PAY TODAY:	\$1,190.00
SUBTOTAL:	\$1,190.00										
LESS PAYMENTS/CRE DITS:	-\$0.00										
<hr/>											
AMOUNT DUE:	\$1,190.00										
PAY TODAY:	\$1,190.00										

Accept the Terms & Conditions

[Confirm](#)

Thank you for opting in to 2018 Playoff tickets! If the Ravens host a Playoff game, more information will be communicated.