

# How to Renew your 2018 Playoff Tickets

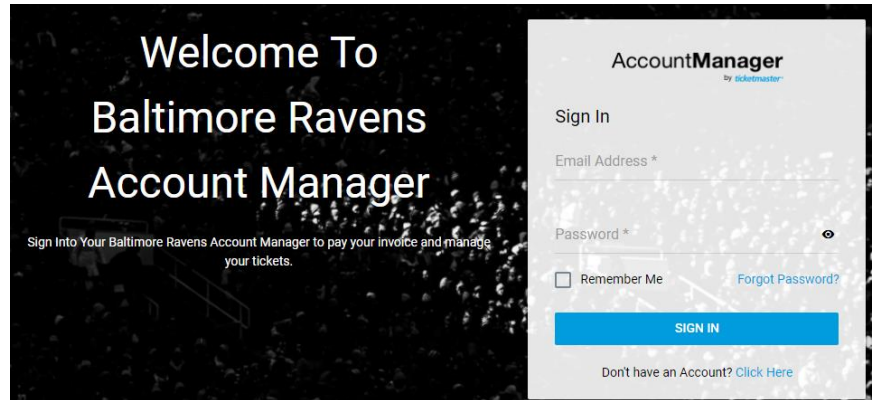
## New Baltimore Ravens Account Manager

To access your account manager, scroll down to the bottom of baltimoreravens.com and click the My Ravens Ticket Account Login.

**WITH THE NEW ACCOUNT MANAGER, YOU WILL LOG IN WITH YOUR EMAIL ADDRESS AND PASSWORD/PIN. You will no longer log in with your account number. If you need to know which email address is associated with your account, please call the ticket office at 410-261-7283.**

Enter the email address that is associated with your Ravens account, enter your password or pin, and click sign in.

**All PSL Owners have existing accounts. To retrieve your log in information, please call the ticket office at 410-261-7283.**



Click "Invoice: 2018 Playoffs" to begin. When you hover your mouse over the invoice, it will turn purple and you can click.

Click the 2018 Playoffs invoice to begin your Playoff renewal.

Next, you will see a summary of your Playoff invoice. You can email or print a copy by clicking the appropriate button at the top.

The total cost is based on the maximum total for hosting a Divisional and AFC Championship game. Click “Continue” to proceed.

## 1 Summary

Hi EMAIL PRINT

Here are details for your Invoice.

QUANTITY	DESCRIPTION	TOTAL COST
2	2018 Playoff Tickets Sec   Row   Seat	\$772.00 (\$386.00ea)
1	Playoff Handling/Processing Fee Row 11   Seat 58	\$10.00 (\$10.00ea)
Total Ticket Amount:		\$782.00
Less Payments/Credits (-):		(-\$0.00)
<b>AMOUNT DUE</b>		<b>\$782.00</b>

CONTINUE

Next you will select your payment option.

- Pay in Full: This will charge the entire invoice amount today. If the Ravens do not host one or both games, or host a Wild Card game instead of a Divisional game, your account will be credited the difference in price.
- Pay As We Play: Your card will be kept on file and will only be charged if a home game is guaranteed.

After you select your payment option, click “Continue.”

## 2 Payment Options

Pay in Full

Select a Payment Plan

Select a Payment Plan

PAY AS WE PLAY

If you select “Pay As We Play,” you will see a description of the payment plan and tentative dates to be charged. The amounts are listed as \$0 now, but will be determined if a home game is going to be played at M&T Bank Stadium. Please note that the first charge may come earlier if a game is determined.

To qualify for the regular-season price for a potential Wild Card game, you must sign up by September 6, 2018.

## 2 Payment Options

Pay In Full

PAY AS WE PLAY

YOUR CARD WILL BE CHARGED ONCE A HOME GAME IS GUARANTEED.

1.	December 31, 2018	\$0.00
2.	January 14, 2019	\$0.00

You must register for "PAY AS WE PLAY" by Sept. 6 2018.

0 / 100%

CONTINUE


Next, you will enter your card information. If you have a saved card, you will see the last four digits and expiration date. You can select the card by clicking the circle next to the card logo.

To enter a new card, click “+Enter a New credit or debit card.” Make sure to enter the card number, expiration date, and CVV code.

**For the Pay As We Play payment plan, the credit card must have an expiration date of January 2019 or later.**


After selecting your credit card, you will click “Continue.”

## 3 Card Information

 Ending in | Expiration Date

Remove a credit or debit card

Card Number

Exp. Date CVV 

CONTINUE

Next, you will verify or change your billing information. **Please note that updating the billing address DOES NOT update the address on your PSL Account.** Please email

[ravens.ticketoffice@ravens.nfl.net](mailto:ravens.ticketoffice@ravens.nfl.net) including your account number, old address, and new address to update the address.

After you have verified or updated your billing information, click continue.

Billing Address

First Name *	SURNAME *
Street Address *	Street Address 2
Country	STATE
CITY	POST *

CONTINUE

Next, you will review your information and complete your renewal.

You will see your total ticket amount, payment option, and any credits.

**For the "Pay As We Play" plan, DO NOT enter an amount into the box. ONLY enter an amount into the box if you want to charge your card today and have the payment applied to Playoffs.**

Make sure to click the box to accept the terms & conditions. Click "Confirm" to complete your Playoff renewal.

**5 Review**

Total Ticket Amount:	\$782.00
Payment Option	Pay with Payment Plan
Less Payments/Credits (-):	(-\$0.00)

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**AMOUNT DUE TODAY: \$0.00**

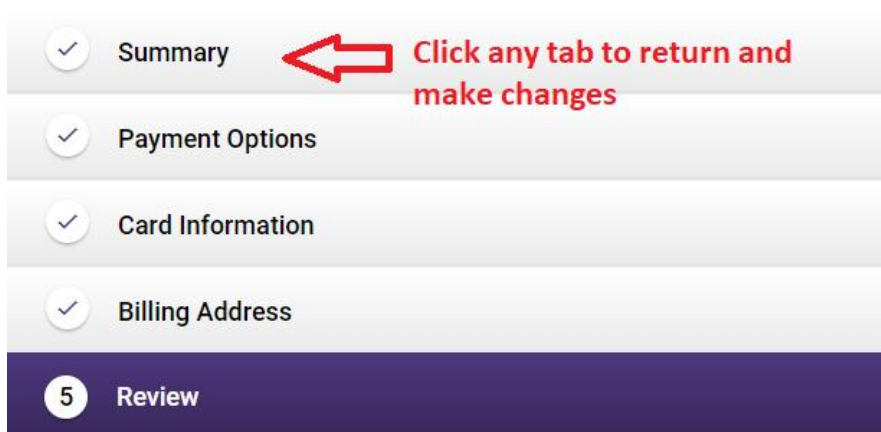
**ENTER AMOUNT: \$0.00**

**Do not enter an amount into this box unless you want to make an additional payment today**

Accept the [Terms & Conditions](#)

**CONFIRM**

At any point in the process, you can click the completed box to return and make changes. You will then have to click continue through the prompts again.



**Thank you for opting in to 2018 Playoff tickets! If the Ravens are in contention to host a Playoff game, more information will be communicated towards the end of the season.**